

Tsiyahi, LLC is committed to preserving and protecting the natural environment for present and future generations to enjoy.

We work in one of the most beautiful locations on Earth and we recognize the importance of the natural environment as a key part of our company's success. It is our mission to be responsible stewards of the natural, historic, and cultural resources of Great Smokey Mountains National Park.

Tsiyahi, LLC follows internationally recognized standards for environmental management (ISO 14001) and is dedicated to meeting and exceeding all applicable environmental laws and regulations and implementing best management practices for the preservation of the environment. We are committed to the continual improvement of our environmental policies and our Environmental Management System.

Tsiyahi, LLC has established the following **Five Pillars of Sustainability** and will set environmental objectives based on these areas. Our Sustainability Manager and Executive Leadership Team will evaluate our environmental performance at least annually with respect to each of these categories.

- 1. **Preservation and Protection of Park Resources** Tsiyahi, LLC commits to working with local conservation groups and government agencies to ensure that our operations and objectives align with local conservation efforts.
- 2. Waste Management Tsiyahi, LLC will <u>Reduce</u>, then <u>Reuse</u>, then <u>Recycle</u> to the greatest extent possible. We will follow our source reduction program to eliminate waste before it is generated.
- 3. Energy Reduction Tsiyahi, LLC will pursue energy efficiency and work to reduce our carbon footprint to the greatest extent possible.
- 4. **Water Conservation** Tsiyahi, LLC will reduce water usage and improve water efficiency to the greatest extent possible.
- 5. **Sustainable Purchasing** Tsiyahi, LLC will consider the upstream and downstream impacts of the products we buy, use, and sell and will identify environmentally preferred products and vendors.

We ask our guests to join us and participate in our efforts to preserve Great Smokey Mountains National Park, the surrounding area, and its unique and precious natural environment that we all enjoy.